# **REPORT CARD**

ASSISTED LIVING FACILITIES (TYPES I AND II)



# UTAH DEPARTMENT OF HEALTH BUREAU OF LICENSING

288 North 1460 West Salt Lake City, Utah 84114-2003 (801) 538-6152

# TABLE OF CONTENTS

SECTION 5	
SECTION 5	Individual Facility Reports
SECTION 4	Facility Reports - How to Read the Information
SECTION 3	Choosing a Facility - Consumer Guide
SECTION 2	Facility Deficiency Summary
SECTION 1	List of Assisted Living Facilities by County and Type

# ASSISTED LIVING TYPE I FACILITIES BY COUNTY

<b>Facility Information</b>		<b>Total Beds</b>
Beaver		
Beehive Homes of Beaver 380 North 500 West Beaver, Utah 84713	435-348-6263	10
Box Elder		
Peach Tree Place of Brigham I 971 south 800 West Brigham City Utah 84302	435-231-9215	12
Peach Tree Place of Tremonton 429 North 400 West Tremonton, Utah 84337	435-257-5658	16
<u>Cache</u>		
Beehive Homes of Cache Valley 352 South 500 West Logan, Utah 84321	435-753-9797	10
Williamsburg Retirement Community 132 West 300 North Logan, Utah 84321	435-753-5502	15
<u>Carbon</u>		
Harmony House Residential Center, Inc. 255 South Main Helper, Utah 84526	435-472-5572	16
<u>Davis</u>		
Apple Tree Retirement 565 North 300 West Kaysville, Utah 84037	801-546-5600	80
Beehive Homes of Clearfield 2221 south 100 West Clearfield, Utah 84015	801-773-4800	10

Beehive Homes of Centerville 41 East Center Street Centerville, Utah 84014	801-299-8799	11
Beehive Homes of Centerville #2 71 East Center Street Centerville, Utah 84014	801-299-8799	11
Beehive Homes – Scott Inc. 59 North King Street Layton, Utah 84041	801-593-0338	10
Brook Haven Manor 2075 South Bluff road Syracuse, Utah 84075	801-773-7469	10
Country Care 513 South 950 West Farmington Utah 84025	801-451-0556	16
Country Pines Retirement Home 1748 West 1800 North Clinton, Utah 84015	801-773-1649	47
Duel Creek Country Assisted Living 451 West Rawlins Circle Centerville, Utah 84014	801-294-2946	8
Heritage Place 1150 South Main Street Bountiful, Utah 84010	801-298-3241	100
Wintergarden-Beehive Home 1635 North 1200 West Layton, Utah 84041	801-544-9909	16
<u>Duchesne</u>		
Parkside Manor 822 West Lagoon Street Roosevelt, Utah 84066	435-722-8662	12

#### **Emery**

Turnquist Retreat 94 North Center Box 212 Elmo, Utah 84521	801-653-2555	16
<u>Garfield</u>		
Beehive Homes of Kanab 1364 South Powell Drive (305-13) Kanab, Utah 84741	435-644-8100	12
Grand		
Shiloh Residential Care Home 2390 Old City Park Road Moab, Utah 84532	435-259-8684	6
<u>Juab</u>		
Canyon View Country Homes LC 330 South 400 East Nephi, Utah 84648	435-623-5120	13
<u>Millard</u>		
Diamond D Inn 234 West Main Delta, Utah 84624	435-864-2041	12
Pleasant Acres for Elderly 2015 East 4500 South Delta, Utah 84624	435-864-4358	13
Salt Lake		
Beehive Homes of Magna 3346 South 8000 West Magna, Utah 84044	801-250-0072	10
Beehive Homes of West Jordan 8912 South 2700 West West Jordan, Utah 84088	801-569-2771	10

Beehive Homes of West Jordan #2 8912 South 2700 West West Jordan, Utah 84088	801-569-2771	12
Beehive Homes of West Sandy 115 West 9400 South Sandy, Utah 84070	801-561-7574	11
Copper View Residential Home 2711 South 8500 West Magna, Utah 84044	801-250-2339	13
Cottonwood Creek Retirement Community 1245 East Murray-Holladay Road Salt Lake City, Utah 84117	801-263-0999	50
Country Care Homes, L.C. 465 East 9800 South Sandy, Utah 84070	801-523-8777	11
Deerhaven 3508 Eastwood Drive Salt Lake City, Utah 84109	801-278-9209	4
Draper Rehabilitation and Care Center Resi 12702 South Fort Street Draper, Utah 84020	dential Care 801-571-2704	13
Elderly Manor, Inc. 1009 East 4800 South Salt Lake City, Utah 84117	801-268-6342	28
Evergreen Rest Home 2374 Evergreen Avenue Salt Lake City, Utah 84109	801-272-2601	8
Golden Living Center 2011 West 4700 South Salt Lake City, Utah 84118	801-966-4286	120
Green Gables, Inc. 1001 North Featherstone Salt Lake City, Utah 84116	801-322-4602	58

Highland Cove Retirement 3750 Highland Drive Salt Lake City, Utah 84106	801-272-8226	70
Hennefer's Home for the Elderly 1200 East 4500 South Salt Lake City, Utah 84117	801-265-9617	5
Holladay Estate 6005 South Holladay Boulevard Salt Lake City, Utah 84121	801-277-6418	5
Holladay Home for Elderly 5950 Highland Drive Holladay, Utah 84121	801-277-8371	8
Hopehaven 11239 South Gunn Train Circle South Jordan, Utah 84065	801-253-7495	5
J and E Home Care 2739 West 9800 South South Jordan, Utah 84065	801-254-2685	3
J. Kiplinger's Home for Elderly 9559 south Tarbert Circle South Jordan, Utah 84065	801-280-2249	4
Janes Residential Retirement Home 1454 Richards Street Salt Lake City, Utah 84115	801-484-7740	15
Knight Homes 3100 South 3481 West West Valley City, Utah 84119	801-964-8220	8
Knight Homes II 163 East 7800 South Midvale, Utah 84047	801-569-0978	8
Millcreek Retirement Residence 777 East 3900 South Salt Lake City, Utah 84107	801-288-0700	28

801-969-3621	3
801-483-1405	5
801-350-2800	54
801-523-9393	13
801-553-9000	5
801-328-0251	60
801-582-5104	21
801-942-0650	5
801-255-8865	8
801-254-8966	9
801-253-2882	10
	801-483-1405 801-350-2800 801-523-9393 801-553-9000 801-328-0251 801-582-5104 801-942-0650 801-255-8865 801-254-8966

### **Sanpete**

Baker's Residential Care 65 East 100 North Fairview, Utah 84629	435-427-3370	9
Sevier		
Beehive Homes of Richfield 530 North 600 West Richfield, Utah 84701	435-896-8751	12
Beehive home of Richfield #2 535 North 600 West Richfield, Utah 84701	435-896-1990	10
Curtis Residential Home 189 East Center Glenwood, Utah 84730	435-896-9359	16
Summit		
Summit county Assisted Living 80 West 100 North Kamas, Utah 84036	435-783-6768	5
<u>Tooele</u>		
Beehive Homes of Tooele 464 South Main Tooele, Utah 84074	435-833-0202	12
<u>Uintah</u>		
Beehive Homes of Vernal, Inc. 940 North 2335 West Vernal, Utah 84078	435-789-6969	9
<u>Utah</u>		
Beehive Home of American Fork 277 West 500 North American Fork, Utah 84003	801-785-9527	8
Beehive Home of American Fork #2 164 West 200 South American Fork, Utah 84003	801-492-1482	10

Beehive Homes of Orem 67 West 1200 North Orem, Utah 84057	801-223-9129	10
Beehive Homes of Orem II 1027 East 800 North Orem, Utah 84057	801-221-0954	11
Beehive Homes of Orem III 1045 East 800 North Orem, Utah 84057	801-225-7046	11
Beehive Homes of Orem IV 98 South 800 East Orem, Utah 84058	801-764-9420	16
Beehive Home of Payson 661 East 700 South Payson, Utah 84651	801-465-8145	11
Beehive Homes of Pleasant Grove 60 East 1200 North Pleasant Grove, Utah 84062	801-785-9319	8
Beehive Homes of Pleasant Grove #2 565 East 300 South Pleasant Grove, Utah 84062	801-785-9333	9
Beehive Home of Salem 1015 South 550 West Salem, Utah 84653	801-376-5167	10
Beehive Homes of Spanish Fork 858 East 100 South Spanish Fork, Utah 84660	801-798-8188	11
Bel Aire Homes 436 East 700 North Orem, Utah 84097	801-221-5100	22
Canterbury Place 198 South 1300 East Springville, Utah 84663	801-491-5030	8

Cove Point Retirement 1988 North Cove Point Lane Provo, Utah 84604	801-377-9670	50
East Meadow Care Center 830 North Main Mapleton, Utah 84664	801-491-8801	8
Evergreen Living 4045 North Canyon Road Provo, Utah 84604	801-374-8379	5
Golden Living Orem – South 960 South Geneva Road Orem, Utah 84058	801-225-6559	26
Greenwood Manor 200 North Center Lehi, Utah 84043	801-768-3900	37
Hales Residential Care 56 North 100 East Spanish Fork, Utah 84660	801-798-2228	12
Heritage Haven 350 East 300 North American Fork, Utah 84003	801-756-5293	15
Lakeview Elderly Care 933 North Grove Drive Pleasant Grove, Utah 84062	801-785-7130	8
Reid's Park Place, L.C. 554 South 400 East Springville, Utah 84663	801-489-5987	16
Stonewood Manor 430 South Main Orem, Utah 84058	801-266-1440	14
Stonewood Manor II 410 South Main Street Orem, Utah 84058	801-226-4343	16

# Washington

Ann's Private Care 712 East 600 South St. George, Utah 84770	435-673-6495	8
Beehive Homes of Cedar City 334 South 400 East Cedar City, Utah 84720	435-867-8641	11
Beehive Homes of Cedar City #2 330 South 400 East Cedar City, Utah 84720	435-586-1226	11
Beehive Homes of Hurricane 831 South 700 West Hurricane, Utah 84737	435-635-2322	14
Beehive Homes of Washington County 1542 West 1170 North St. George, Utah 84770	435-634-8321	10
Beehive Homes of Washington County #2 1555 West 1170 North St. George, Utah 84770	435-634-8321	15
Comfort Cottage 155 North 300 West Washington, Utah 84780	435-628-8329	8
Grace's Home 155 West 100 North Hurricane, Utah 84737	435-635-7561	6
Little Grandma's House 394 West 100 South St. George, Utah 84770	435-673-9793	10
Meadowbrook Private Care 801 Canyon View Drive St. George, Utah 84770	435-652-9358	8
Mesa View House 1097 South Toquer Boulevard Toquerville, Utah 84774	435-635-7723	5

The Meadows Retirement Community 950 South 400 East St. George, Utah 84770	435-628-0090	61
Ridge View House 574 North 360 West Laverkin, Utah 84745	435-635-8464	5
River View House 2217 Chaperral Drive Toquerville, Utah 84774	435-635-9542	4
Rosecrest Manor 48 West 700 South St. George, Utah 84770	435-673-7398	9
Wayne		
Assisted Living of Wayne County 250 South Main Loa, Utah 84747	435-836-2111	10
<u>Weber</u>		
Beehive Home of Ogden 481 East North Street Ogden, Utah 84404	801-393-3100	11
Beehive Homes of Ogden #2 931 East 1225 North Ogden, Utah 84404	801-782-2828	10
Beehive Homes of Roy 4965 South 3500 West Roy, Utah 84067	801-985-1030	12
Gardens Assisted Living 1450 9 <sup>th</sup> Street Ogden, Utah 84404	801-394-1400	74

# ASSISTED LIVING TYPE II FACILITIES BY COUNTY

Facility Information		Total Beds
Box Elder		
Peachtree Place of Brigham II 985 south 800 West Brigham City, Utah 84302	435-231-9215	15
<u>Cache</u>		
Providence Assisted Living 233 North Main Providence, Utah 84321	435-792-4770	40
Terrace Grove 225 North 200 West Logan, Utah 84321	435-752-0411	50
<u>Carbon</u>		
Heirloom Inn, LLC 145 North Carbon Avenue Price, Utah 84501	435-636-8441	27
<u>Davis</u>		
Apple Village Assisted Living 2600 East Highway 193 Layton, Utah 84040	801-991-1300	90
Bountiful House 79 East Center Street Bountiful, Utah 84010	801-294-2925	81
Chancellor Gardens of Clearfield 1425 South 1500 East Clearfield, Utah 84015	801-779-0798	81
Heritage Place Level II 1150 south Main Street Bountiful, Utah 84010	801-298-3241	43

The Inn at Barton Creek 499 East 500 South Bountiful, Utah 84010	801-298-3241	62
<u>Iron</u>		
Peach Tree Place at Emerald Point 995 Regency Road Cedar City, Utah 84720	435-865-0055	65
Salt Lake		
Alta Ridge Assisted Living 1360 East 9400 South Sandy, Utah 84093	801-571-1010	42
Atria Assisted Living, Crosslands 625 East 11000 South Sandy, Utah 84070	801-572-5752	95
Brighton Gardens of Salt Lake City Assiste 76 South 500 East	ed Living	
Salt Lake City, Utah 84102	801-487-7557	127
Christus St. Joseph Villa Assisted Living 451 Bishop Federal Lane Salt Lake City, Utah 84115	801-487-7557	48
Legacy House Assisted Living 1517 West Temple Lane South Jordan, Utah 84095	801-254-0373	87
Pinnacle Pointe Senior Living – ALII 11637 South 700 East Draper Utah 84020	801-523-9393	12
Salt Lake Home Assisted Living 112 West 200 North Salt Lake City, Utah 84103	801-328-0251	33
The Wentworth 3300 South 1871 East Salt Lake City, Utah 84106	801-485-0123	43
Waterford, A Cordia Senior Residence 4522 South 1300 East		

Salt Lake City, Utah 84117	801-281-3477	140
Summit		
Serenity Ranch Assisted Living Community 360 West 4200 North Oakley, Utah 84055	435-783-5555	42
<u>Utah</u>		
Golden Living Orem – North 960 South Geneva Road Orem, Utah 84058	801-225-6559	35
Greenwood Assisted Living 855 West 1500 North Lehi, Utah 84043	801-768-4712	12
Hearthstone Manor 1424 South 1700 East Spanish Fork, Utah 84660	801-746-1500	32
Latter Days Assisted Living 409 South 300 East Santaquin, Utah 84655	801-754-0813	15
Mira Vista Assisted Living Facility 1088 East 390 South American Fork, Utah 84003	801-736-0622	32
Mountain Air Assisted Living 153 South 900 East Payson, Utah 84651	801-465-1490	14
Orem Friendship Manor 380 East 240 North Orem, Utah 84057	801-226-8338	24
Prestige Assisted Living Courtyard at Jame 3352 North 100 East Provo, Utah 84604	stown 801-377-3730	142
·		144
Robbins' Assisted Living Services of Payso 984 south 930 West Payson, Utah 84651	801-465-9820	14

Summerfield Manor 911 North 800 West Orem, Utah 84057	801-434-7581	44
Washington		
Atria Assisted Living St. George 220 South 1200 East Street St. George, Utah 84770	435-656-2700	50
Durham Care Assisted Living 1239 West 4200 North St. George, Utah 84770	435-634-8098	5
Graces Home ALII 155 West 100 North Hurricane, Utah 84737	435-635-7561	3
Peach Tree Place of St. George 134 West 2025 South Circle St. George, Utah 84770	435-628-1117	87
Weber		
Weber  Emeritus Estates 1340 North Washington Avenue North Ogden, Utah 84404	801-737-1230	126
Emeritus Estates 1340 North Washington Avenue	801-737-1230 801-732-0060	126 64
Emeritus Estates 1340 North Washington Avenue North Ogden, Utah 84404  Peach Tree Place of West Haven 4607 South Midland Drive		
Emeritus Estates 1340 North Washington Avenue North Ogden, Utah 84404  Peach Tree Place of West Haven 4607 South Midland Drive West Haven, Utah 84067  Peachtree Place of Brigham II 985 South 800 West	801-732-0060	64

#### **DEFICIENCIES IN RULE STANDARDS**

#### Survey Date

This is the actual date in which the survey was conducted by the Bureau of Licensing. In the event the survey took more than one day, the date recorded is the last day of the survey.

#### Class

Assisted Living facility rule violations are classified into Class I, Class II and Class III deficiencies. A Class I deficiency is any violation of a statute or rule relating to the operation or maintenance of an assisted living facility which presents imminent danger or a clear hazard to residents of the facility. These violations are subject to immediate resolution.

Class II deficiencies are violations of a statute or rule relating to the operation or maintenance of an assisted living facility which as direct or immediate relationship to the health, safety, or security of residents. Class II violations are subject to sanctions.

Class III violations are issued to unlicensed health care facilities.

#### Rule#

The rule description of each violation is abstracted from the Utah Administrative Code of 2000. Rules R432-6 are representative of construction regulations; R432-270 are specific for assisted living facilities.

#### Rule Standard

The rule standard is the actual rule as listed from the Utah Administrative Code.

# CHOOSING AN ASSISTED LIVING TYPE I FACILITY

#### A Consumer's Guideline

#### Introduction

This checklist is intended to assist you in the process of selecting an assisted living type I facility (AL1) by providing helpful information.

An assisted living type I facility is for people who need some help with daily living activities, but do not require nursing care. These facilities provide housing, 24-hour protective oversight, and assistance with such daily activities as dressing, meals, bathing and medication reminders. Assisted living type I facilities can be small residential homes, large apartment-like facilities or part of a senior retirement community or a nursing home. To be licensed by the State of Utah, they must meet set standards. All facilities with two or more unrelated residents must be licensed by the Bureau of Licensing. Cost of care varies from facility to facility, ranging from \$800 to \$2,000 per month.

Whether you are considering an assisted living type I facility for yourself or for a family member, it is important to achieve a good match between your needs and the services the facility provides. A physical examination of the facility is most appropriate. Asking questions and gathering pertinent information will assist you in selecting the best facility to meet your needs. The following information should be helpful in your selection.

#### For further information contact:

State of Utah
Department of Health
Bureau of Licensing
Box 142003
Salt Lake City, Utah 84114-2003
or call (801) 538-6152 or (888) 287-3704

#### CHECKLIST

There are certain criteria to use in selecting an assisted living type I facility. You should ensure that...

- G the facility is licensed by the Utah Department of Health. A copy of the current license should be on display;
- G residents' rights are posted with the procedures for filing a grievance;
- G an evacuation plan is posted and disaster procedures are rehearsed;
- G the names and numbers of the long-term care ombudsman program are available;
- G telephones and a place for private conversations are provided;
- G privacy is respected; staff should knock on doors before entering, mail should unopened;
- G all services offered along with any extra charges are understood.

#### **Management and Administration**

During your visit to a prospective assisted living type I facility, be sure to ask...

- G for a list of additional services and a breakdown of the charges for such items special diets, laundry, transportation, assistance with cleaning, etc., in addition to the daily room rate;
- G for a copy of the residents's admission agreement. This should include: information on rates, charges, refunds, deposits, late fees, services provided, resident's rights and grievance procedures, house rules, discharge/admission/termination policies;
- G how personal money and valuables are handled and protected and how expenses are accounted for;
- G for a copy of the most recent state inspection report;
- G what conditions would require a discharge from the facility. What condition anederly person must be in to live in the facility.

#### **Personal Care and Services**

You will want to observe to see that...

G residents are clean, well-groomed and personally bathed on a regular basis if needed; G there is a friendly interaction between staff and residents; G most residents are up and about during the day; G social and recreational activities inside and outside the facility are provided; G there is a policy on the distribution of medications; G medications are maintained and stored in a manner that is safe and secure; G the ratio of care attendants to residents is known: G either private or shared rooms are offered and single men and women rooms are separated; G the types of assistance given to residents is understood; G twenty-four hour assistance is offered and residents are checked on a regular basis: G arrangements are made for personal transportation needs.

#### Nutrition

During your visit ask...

- G when meals are served (three meals should be served at regular times daily);
- G if snacks are provided upon request or if residents are free to get them on their own;
- G if an alternative meal is available for residents when they do not like or are unable to eat the meal being served;
- G whether the facility is able to accommodate special diets that are approved by a certified dietician;
- G if the menu is approved by a certified dietician and if it is cycled at least every three weeks;
- G residents if they like the food and if they get enough to eat.

#### **Environment**

G the facility is clean, cheerful, spacious, home-like and well-lighted;
 G there are grab bars in the bathrooms;
 G night lights are used in the bedrooms, hallways and the bathrooms to prevent falls;

G offensive odors are temporary, if present;

You will want to observe to see that...

- G facility residents have a way of obtaining help from the bedroom or the bathroom;
- G the ratio to men and women residents in the facility is known.

# CHOOSING AN ASSISTED LIVING TYPE II FACILITY

#### A Consumer's Guideline

#### Introduction

This checklist is intended to assist you in the process of selecting an assisted living facility (AL2) by providing helpful information.

An assisted living Type II facility is for people who need assistance with daily living activities, intermittent nursing care, administration of medication and support services to promote independence and self-sufficiency. These facilities provide housing, 24-hour protective oversight, and assistance with such daily activities as dressing, meals and bathing. Assisted Living facilities are intended to allow elderly residents to age in place. Facilities can be small residential homes, large apartment-like facilities or part of a senior retirement community. To be licensed by the State of Utah, they must meet set standards. All facilities with two or more unrelated residents must be licensed by the Bureau of Health Facility Licensure. Cost of care varies from facility to facility, ranging from \$1,500 to \$3,000 per month.

Whether you are considering an assisted living facility for yourself or for a family member, it is important to achieve a good match between your needs and the services the facility provides. A tour of the facility is most appropriate. Asking questions and gathering pertinent information will assist you in selecting the best facility to meet your needs. The following information should be helpful in your selection.

For further information contact:

State of Utah
Department of Health
Bureau of Licensing
Box 142003
Salt Lake City, Utah 84114-2003
or call (801) 538-6152 or (888) 287-3704

#### **CHECKLIST**

There are certain criteria to use in selecting an assisted living type II facility. You should ensure that...

- G the facility is licensed by the Utah Department of Health. A copy of the current license should be on display;
- G residents' rights are posted with the procedures for filing a grievance;
- G an evacuation plan is posted and disaster procedures are rehearsed;
- G the names and numbers of the long-term care ombudsman program are available;
- G telephones and a place for private conversations are provided;
- G privacy is respected; staff should knock on doors before entering, mail should unopened;
- G all services offered along with any extra charges are understood.

#### **Management and Administration**

During your visit to a prospective assisted living facility, be sure to ask...

- G for a list of additional services and a breakdown of the charges for such items nursing services, special diets, laundry, transportation, assistance with cleaning, etc., in addition to the daily room rate;
- G for a copy of the residents's admission agreement. This should include: information on rates, charges, refunds, deposits, late fees, services provided, resident's rights and grievance procedures, house rules, discharge/admission/termination policies;
- G how personal money and valuables are handled and protected and how expenses are accounted for:
- G for a copy of the most recent state inspection report;
- G what conditions would require a discharge from the facility. What condition anederly person must be in to live in the facility.

#### **Personal Care Services**



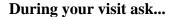
- G residents are clean, well-groomed and personally bathed on a regular basis if needed;
- G there is a friendly interaction between staff and residents;
- G most residents are up and about during the day;
- G social and recreational activities inside and outside the facility are provided;
- G the ratio of care attendants to residents is known;
- G the types of assistance given to residents is understood;
- G twenty-four hour assistance is offered and residents are checked on a regular basis;
- **G** arrangements are made for personal transportation needs.

#### **Health Care Services**

You will want to observe to see that...

- G there is a policy on the distribution of medications;
- G medications are maintained and stored in a manner that is safe and secure;
- G nursing services are provided as required by the resident;
- G each resident has a service plan identifying their needs;
- G there are certified nurses aides on duty 24 hours a day to assist residents.

#### Nutrition



- G when meals are served (three meals should be served at regular times daily);
- G if snacks are provided upon request or if residents are free to get them on their own;
- G if an alternative meal is available for residents when they do not like or are unable to eat the meal being served;
- G whether the facility is able to accommodate special diets that are approved by a certified dietician;
- G if the menu is approved by a certified dietician and if it is cycled at least every three weeks;
- G residents if they like the food and if they get enough to eat.

#### **Environment**

You will want to observe to see that...

- G the facility is clean, cheerful, spacious, home-like and well-lighted;
- G there are grab bars in the bathrooms;
- G night lights are used in the bedrooms, hallways and the bathrooms to prevent falls;
- G offensive odors are temporary, if present;
- G facility residents have a way of obtaining help from the bedroom or the bathroom;
- G the ratio to men and women residents in the facility is known;
- G there are separate living facilities unless shared units are requested by the resident.

# ASSISTED LIVING FACILITY (TYPE I & II) REPORT HOW TO READ THE INFORMATION

The informative deficiency report provides data taken from licensure inspections for at least one year. The standards used to inspect assisted living facilities are obtained from Health Facility Licensure Rules (Utah Administrative Code). The Bureau of Licensing performs onsite inspections (at least every 12-18 months) of assisted living facilities to ensure that they comply with licensure rules. During the inspection process, a team of inspectors observes how care is actually provided to residents. Assisted living facility rules (R432-270) are reviewed, and when a rule violation occurs, a deficiency statement is issued to the facility. This statement requires corrective action to be taken by the facility. Follow-up visits are a part of the inspection process to ensure that compliance is obtained. These follow-ups generally occur sixty days after the annual survey is completed. At this time the deficiency is resolved or another citation is issued.

The following is a section by section description of the information, which is included on each individual assisted living facility deficiency report.

#### Number of Beds

This is the total number of beds licensed by the Bureau of Licensing for that facility.

#### Type of Facility

An assisted living facility (RCF) is a facility providing assistance of daily living and social care to two or more residents who require protected living arrangements.

#### TYPES OF SURVEYS

#### New Facility Surveys

New Facility Surveys are also called Provisional Surveys. These surveys are done on new facilities within the first six months after they have received a license.

#### Routine Annual Surveys

Routine Annual Surveys are done on facilities that have been in operation for at least a year. These surveys are done on a 12 to 18 month basis, depending on the past performance of the facility.

#### Complaint Investigation Surveys

These surveys are made specifically to complaints that are received by the Bureau. They are only reported if there was a substantiation of rule violations during the investigation. The focus of the investigation depends on the number of allegations in the complaint and the scope of the problems found at the facility. It is possible to extend a complaint investigation to a full survey if the problems warrant a closer

look at all aspects of the facility.

#### **DEFICIENCIES IN RULE STANDARDS**

#### Survey Date

This is the actual date in which the survey was conducted by the Bureau of Licensing. In event the survey took more than one day, the date recorded is the last day of the survey.

#### Class

Assisted living facility rule violations are classified into Class I, Class II, and Class III deficiencies. *A Class I* deficiency is any violation of a statute or rule relating to the operation or maintenance of an assisted living facility which presents <u>imminent danger</u> or a clear hazard to residents of the facility. These violations are subject to immediate resolution.

Class II deficiencies are violations of a statute or rule relating to the operation or maintenance of an assisted living facility which has <u>direct or immediate</u> relationship to the health, safety, or security or residents. Class II violations are subject to sanctions.

Class III violations are issued to unlicensed health care facilities.

#### Rule #

The rule description of each violation is abstracted from the Utah Administrative Code of 1999. Rules R432-6 are representative of construction regulations; R432-270 are specific for assisted living facilities.

#### Rule Standard

The rule standard is the actual rule as listed from the Utah Administrative Code.

# RULE CITATION FREQUENCY LIST

The following list is a citation frequency list. This list is provided to show the number of times a
specific rule was cited during the calendar year. For example, if the rule number shows 270-
11(2)4, that means that the rule referred to was cited four times during 2000 out of the
surveys from all facilities.

This list will help to understand how common each deficiency is.

#### UTAH DEPARTMENT OF HEALTH

#### DIVISION OF HEALTH SYSTEMS IMPROVEMENT BUREAU OF LICENSING ASSISTED LIVING FACILITIES (TYPE I) FREQUENCY OF DEFICIENCIES 2000

FACILITY NAME	20	2000		1999		998	
	Class I	Class II	Class I	Class II	Class I	Class II	(
Comfort Cottage	0	0	Not inspect	ed in 1999		•	
Beehive Homes of Roy	0	0	0	1	New facil	ity in 1998	
Beehive Homes of West Jordan, Inc.	0	0	0	2	Not inspec	ted in 1998	N
Country Care	0	0	Not inspect	ed in 1999			
Country Care Homes L.C.	0	0	Not inspect	ed in 1999			
Deerhaven	0	0	0	0	0	0	
Draper Rehabilitation and Care Center Residential Care	0	0	0	0	Not inspec	eted in 1998	
J & E Home Care	0	0	0	1	0	0	1
J. Kiplinger's Home for Elderly	0	0	0	9	0	0	
Nancy's Oldies But Goodies	0	0	Not inspec	ted in 1999			
Nancy's Oldies But Goodies (2 <sup>nd</sup> Annual Survey)	0	0					
Niitsuma Living Center	0	0	New facil	ity in 1999			
Sarah Daft Home	0	0	Not inspec	ted in 1999			
Beehive Homes of Tooele	0	1	0	4	0	5	1
Hennefer's Home for the Elderly	0	1	Not inspec	ted in 1999			
Holladay Home for the Elderly	0	1	0	0	CHOW	' in 1998	
Knight Homes (2 <sup>nd</sup> Annual Survey)	0	1					
Mesa View House	0	1	Not inspec	ted in 1999			
The Meadows Retirement Community (2 <sup>nd</sup> Annual Survey)	0	1					
Williamsburg Retirement Community, LLC	0	1	Not inspec	ted in 1999			
Janes Residential Retirement Home	1	1	0	2	Not inspec	ted in 1998	
Apple Tree Retirement	0	2	0	3	Not inspec	ted in 1998	
Beehive Home of Salem	0	2	Not inspec	ted in 1999			
Beehive Homes – Scott Inc.	0	2	Not inspec	ted in 1999			
Beehive Homes of Cache Valley	0	2	Not inspec	ted in 1999			
HopeHaven (2 <sup>nd</sup> Annual Survey)	0	2					
Knight Homes	0	2	Not inspec	ted in 1999			
Pleasant Acres for Elderly (2 <sup>nd</sup> Annual Survey)	0	2					
Rick's Golden Care	0	2	0	4	0	1-Class 3	1
The Light of Heaven (2 <sup>nd</sup> Annual Survey)	0	2					

Baker's Residential Care	1	2	New facil	ity in 1999			
Beehive Homes of Centerville	1	2	0	2	0	2	
Heritage Place	1	2	1	5			
Peach Tree Place of Tremonton (Peach Tree Place II)	1	2	0	5	0	5	1
Beehive Homes of Magna	0	3	Not inspec	ted in 1999			
Beehive Homes of Washington County(2 <sup>nd</sup> Annual Survey)	0	3					
Beehive Homes of West Jordan Inc. #2	0	3	Not inspec	ted in 1999			
Elderly Manor, Inc.	0	3	Not inspec	ted in 1999			
Evergreen Rest Home	0	3	Not inspec	ted in 1999			
HopeHaven	0	3	New facil	ity in 1999			
Millcreek Retirement Residence	1	3	2	12	0	0	
Beehive Homes of Pleasant Grove #2	0	4	1	6	0	3	
Gardens Assisted Living	0	4	0	1	0	1	
Holladay Estate	0	4	0	0	0	0	厂
Wintergarden-Beehive Home	0	4	CHOV	W 1999			
Beehive Homes of West Sandy	0	5	Not inspec	ted in 1999			
Golden Living Center	0	5	Not inspec	ted in 1999	0	0	
Green Gables, Inc	0	5	0	3	0	5	N
Highland Cove Retirement	0	5	0	3	0	1	
Mesa View House(2 <sup>nd</sup> Annual Survey)	0	5					
The Light of Heaven (chow '97)	0	5	0	10	0	4	
Grace's Home (2 <sup>nd</sup> Annual Survey)	0	6					
Parklane Manor	0	6	Not inspec	eted in 1999			
Country Pines Retirement Home	1	6	Not inspect	ed in 1999			T
Beehive Homes of Cedar City #2	0	7	0	4	0	0	1
Beehive Homes of Centerville #2	0	7	0	2	0	0	
Beehive Homes of Clearfield	0	7	Not inspec	ted in 1999			
Beehive Homes of Hurricane	0	7	New facil	ity in 1999			
Beehive Homes of Orem IV	0	7	New facil	ity in 1999			
Rosecrest Manor	0	7	Not inspec	ted in 1999			
Stonewood Manor II	0	7	Not inspec	ted in 1999			
Evergreen Living	1	7	Not inspec	ted in 1999			
The Meadows Retirement Community	1	7	Not inspec	ted in 1999			
Beehive Homes of Pleasant Grove	0	8	0	9	Not inspec	ted in 1998	
Canyon View Country Homes LC	0	8	New facility	y in 1999			
Canyon View Country Homes LC (2 <sup>nd</sup> Annual Survey)	0	8					
Beehive Homes of Cedar City	1	8	0	7	0	1	1
Cottonwood Creek Retirement Community	1	8	Not inspect	ed in 1999			
Ann's Private Care	0	9	0	12	0	2	
Beehive Homes of Richfield	0	9	0	3	0	0	$\dagger$
Peach Tree Place of Brigham I	0	9	1	8	0	7	+-

(Peach Tree Place)							
Beehive Home of American Fork #2	0	10	0	0	0	0	1
Beehive Homes of Washington County	0	10	0	8	0	0	1
Copper View Residential Home	0	10	Not inspect	ed in 1999			
Golden Living Orem - South	0	10	0	1	0	4	
Pleasant Acres for Elderly	0	10	0	0	0	0	
River View House	0	10	0	1	New facil	ity in 1998	
Stonewood Manor	0	10	Not inspec	ted in 1999			
Beehive Home of Richfield #2	0	12	0	3	Not inspec	cted in 1998	
East Meadow Care Center	0	12	0	3	0	0	
Cove Point Retirement	1	12	Not inspect	ed in 1999			
Hales Residential Care	0	13	Not inspec	ted in 1999			
Grace's Home	0	14	0	5	0	2	
Salt Lake Home	0	14	0	11	0	1	
Lakeview Elderly Care	0	15	1	6	0	2	
Summit County Assisted Living	0	16	New facil	ity in 1999			
Beehive Homes of Orem	0	18	0	3	Not inspec	cted in 1998	
Beehive Homes of Orem III	0	18	Not inspec	ted in 1999			
Beehive Homes of Orem II	0	19	Not inspec	ted in 1999			
Shiloh Residential Care Home	0	19	Not inspec	ted in 1999			
Bel Aire Homes	1	22	0	9	New facil	ity in 1998	
Beehive Home of American Fork	0	24	1	10	0	3	
Beehive Home of Payson	0	24	0	0	0	0	
Evergreen Living (2 <sup>nd</sup> Annual Survey)	0	24					
Beehive Homes of Loa	CHOW	in 2000	0	1	0	13	
Beehive Homes of South Jordan	Name char	nge in 2000	0	9	Not inspec	cted in 1998	
Beehive Homes of South Valley	Name char	nge in 2000	0	4	Not inspec	cted in 1998	
Beehive Homes of Washington County #2	Name char	nge in 2000	0	7	CHOW	in 1998	1
Beehive Homes of Wayne County	Name char	nge in 2000	CHOW	in 1999			
Gardens Retirement Home	Name char	nge in 2000	0	1	0	1	N
Meadowbrook Private Care	Closed	in 2000	0	9	0	2	
Assisted Living of Wayne County	New facili	ity in 2000					
Brook Haven Manor	New facili	ity in 2000					
Deuel Creek Country Assisted Living	New facili	ity in 2000					
Diamond D Inn	New facili	ity in 2000					
Golden Skyline Assisted Living	New facili	ity in 2000					
Parkside Manor	New Facili	ity in 2000.					
Reid's Park Place, L.C.	New facili	ity in 2000					
Beehive Home of Ogden	-	ted in 2000	0	2	0	3	
Beehive Homes of Kanab	Not inspec	ted in 2000	0	6	0	0	1
Beehive Homes of Ogden #2	_	ted in 2000	0	8	0	0	
Beehive Homes of Spanish Fork	Not inspec	ted in 2000	0	1	0	3	N

11 2000			_		
Not inspected in 2000	0	1	0	1	
Closed in 2000	0	4	Not inspect	ted in 1998	N
Not inspected in 2000	0	1	0	1	1
Not Inspected in 2000	0	1	Not inspect	ted in 1998	
Not inspected in 2000	0	0	0	2	N
Not inspected in 2000	0	3	0	0	1
Not inspected in 2000	0	10	0	0	П
Not inspected in 2000	0	23	0	0	
Not inspected in 2000	0	10	Not inspect	ted in 1998	1
Not inspected in 2000	0	1	0	4	
Not inspected in 2000	New facility in 1999				
Not inspected in 2000	New facility in 1999				
Not inspected in 2000	CHOW	in 1999			
Not inspected in 2000	CHOW	in 1999			
Not inspected in 2000	CHOW	in 1999			
Not inspected in 2000	CHOW	in 1999			
Facility closed in 2000			Not inspect	ted in 1999	
Facility closed in 2000			Not inspect	ted in 1999	
Facility closed in 2000			New facili	ty in 1999	
Facility closed in 2000			Not inspect	ted in 1999	
Facility closed in 2000			New facili	ty in 1999	
Facility closed in 2000			New facili	ty in 1999	
Facility closed in 2000			Not inspect	ted in 1999	
Facility closed in 2000			Not inspect	ted in 1999	
Facility closed in 2000			Not inspect	tod in 1000	1
	Closed in 2000 Not inspected in 2000 Sacility closed in 2000 Facility closed in 2000	Closed in 2000 Not inspected in 2000 CHOW Not inspected in 2000 CHOW Not inspected in 2000 CHOW Not inspected in 2000 Cacility closed in 2000	Closed in 2000 0 4  Not inspected in 2000 0 1  Not Inspected in 2000 0 0 0  Not inspected in 2000 0 0 0  Not inspected in 2000 0 0 10  Not inspected in 2000 New facility in 1999  Not inspected in 2000 New facility in 1999  Not inspected in 2000 CHOW in 1999  Socility closed in 2000  Facility closed in 2000	Closed in 2000 0 4 Not inspect Not inspected in 2000 0 1 Not inspect Not inspected in 2000 0 0 0 Not inspected in 2000 0 0 0 Not inspected in 2000 0 0 0 Not inspected in 2000 0 10 0 Not inspected in 2000 0 10 0 Not inspected in 2000 0 10 Not inspect Not inspected in 2000 0 10 Not inspect Not inspected in 2000 0 10 Not inspect Not inspected in 2000 New facility in 1999 Not inspected in 2000 New facility in 1999 Not inspected in 2000 CHOW in 1999 Not inspected in 2000 Not inspect Facility closed in 2000 Not inspect	Closed in 2000

<sup>\*</sup>chow = Change of Ownership

# UTAH DEPARTMENT OF HEALTH DIVISION OF HEALTH SYSTEMS IMPROVEMENT BUREAU OF LICENSING ASSISTED LIVING FACILITIES (TYPE II) FACILITIES NOT INSPECTED IN

2000

FACILITY NAME	2000 1999 1998		1999		98		
	Class I	Class II	Class I	Class II	Class I	Class II	
Christus St. Joseph Villa Assisted Living	0	0	0	1	New facili	ty in 1998	
Robbins' Care Center, An Assisted Living	0	0	0	2	0	1	1
Residence	0	0	NT	. 1: 1000	N D 11	1000	
Terrace Grove (ALII)	0	0		ted in 1999	New Facili	ity in 1998	
The Wentworth	0	0	New facili	ity in 1999			1
Waterford, A Cordia Senior Residence	0	1	New facili	ity in 1999			
Atria Assisted Living, Crosslands	0	2	0	4	New facili	ty in 1998	
Summerfield Manor	0	2	New facili	ity in 1999			
Emeritus Estates	0	3	0	9	New facili	ty in 1998	
Orem Friendship Manor	0	3	Not inspec	ted in 1999			
The Inn at Barton Creek	0	3	New facili	ity in 1999			
Apple Village Assisted Living	0	4	Not inspec	ted in 1999			1
Mountain Air Assisted Living	0	4	0	2	New facili	ty in 1998	
Atria Assisted Living St. George	0	6	0	2	New facili	ty in 1998	
Beehive Homes of Washington County #2	0	6	New facility in 1999				
Providence Assisted Living	0	7	New facili	ity in 1999			
Salt Lake Home Assisted Living	0	7	0	7	0	3	1
Mira Vista Assisted Living Facility	0	8	0	2	0	2	
Golden Living Orem – North	0	11	Not inspec	ted in 1999			1
Durham Care Assisted Living	1	7	Not inspec	ted in 1999			_
Greenwood Assisted Living	1	10	Not inspec	ted in 1999			1
Alta Ridge Assisted Living	Not inspected in 2000		New facili	ity in 1999			
Bountiful House	Not inspected in 2000		New facili	ity in 1999			
Draper Manor Assisted Living	CHOW in 2000		Not inspec	ted in 1999			
Pinnacle Point Assisted Living	Not inspec	ted in 2000	CHOW	in 1999			
Prestige Assisted Living Courtyard at	Not inspec	ted in 2000	New facili	ity in 1999			
Jamestown	CHOW	. 2000	NY C 11				
Chancellor Gardens of Clearfield		in 2000		ity in 1999			
Adelaide's House in Richfield	<u> </u>	sed in 2000	New facili	ity in 1999			
Brighton Gardens of Salt Lake City Assisted Living	New facili	ity in 2000					ÎI.
Graces Home AL II	New facili	ity in 2000					
Heritage Place Level II		ity in 2000					
Latter Days Assisted Living		ity in 2000					
PeachTree Place at Emerald Point		ity in 2000					

PeachTree Place of Brigham III	New facility in 2000				
Serenity Ranch Assisted Living Community	New facility in 2000				
Hearthstone Manor	New facility in 2000				
Heirloom Inn, LLC	New facility in 2000				
Legacy House Assisted Living	New facility in 2000				
Peachtree Place of Brigham II (ALII)	Not inspected in 2000	0	2	New Facili	ty in 1998
PeachTree Place of St. George	New facility in 2000				
PeachTree Place of West Haven	New facility in 2000				
Regent Assisted Living	New facility in 2000				
Washington House	New facility in 2000				